

PAWSITIVE NATURAL PET RESORT INC.

CANINE BOARDING HEALTH AND SAFETY POLICY

A. General Health and Safety Policy

1. Outdoor Play and Dog Walking Policy:

For the safety and well-being of all pets entrusted to our care, we have implemented a no-walk policy. This decision is rooted in prioritizing the security and comfort of your pets during their stay. While walks are a common practice, our commitment to safety guides us to provide a double fenced yard space as well as indoor alternative enriching activities (full day care and playtime) within our secure premises.

2. Feeding Guidelines:

We understand the importance of maintaining a healthy diet for your pets. Our trained staff follows strict feeding schedules and portions to ensure that each pet receives the appropriate nutrition. Should your pet have specific dietary requirements or allergies, please communicate these details during the check-in process, allowing us to tailor their meals accordingly.

3. Sleeping Arrangements:

For the health and safety of all pets, we provide secure and comfortable crate accommodations during rest periods. Crates serve as a personal space, reducing stress and promoting a sense of security for your pets. We encourage pet owners to bring familiar bedding or toys to enhance the comfort of their pet's sleeping area.

4. Private Boarding Sleeping Arrangements:

Private boarding is mandatory for intact (unneutered / unspayed) guests.

For the health and safety of all pets, we provide secure and comfortable alternative accommodations for the duration of the pets stay. Pets in private boarding are provided a separate private room or isolated area as per owners request or the pets needs. Crates serve as a personal space and are mandatory during meal times for any type of boarding service. This aids in reducing the possibility of injuries such as bloat or vomiting and provides added security for your pets. For new guests or anxious pets we encourage pet owners to bring familiar feeding vessels, personal items [see section C] or their favorite treats to enhance the comfort of their pet's stay.

5. Health and Safety Measures:

Our facility adheres to rigorous health and safety standards. Regular cleaning and sanitization routines are conducted to maintain a hygienic environment. Additionally, our staff is trained to monitor and respond to any signs of discomfort or distress exhibited by the pets.

6. Communication:

We prioritize transparent communication with pet owners. Should there be any concerns or special considerations regarding your pet's stay, please inform our staff during the check-in process. We are dedicated to ensuring a positive and secure experience for every pet under our care.

B. Medication Administration Policy

1. Medication Authorization:

Owners must provide written authorization for medication administration. Include detailed instructions: dosage, frequency, administration method, and any specific considerations.

2. Prescription Medications:

Only prescribed medications with clear veterinary instructions will be administered. Medications must be in their original, labeled containers.

3. Over-the-Counter Medications:

Only administer over-the-counter medications with explicit owner instructions and/ or veterinarian approval.

4. Emergency Medications:

Clearly provide emergency procedures and contact information for the owner's veterinarian.

5. Record Keeping:

Provide detailed records for each pet, documenting medication times, dosages, and any observations.

6. Communication:

Regularly update staff on their pet's medication needs. Immediate notification for any concerns or adverse reactions.

7. Additional Charges:

Medication administration incurs an additional charge of \$5 per pet per day. Charges cover staff time, monitoring, and management of medication schedules.

8. Administration Times:

Medications will be administered at specified times, as per veterinary recommendations.

9. Missed Doses:

In the event of a missed dose, owners will be informed promptly, and the dose will be administered at the next scheduled time.

10. Special Considerations:

Communicate any challenges or concerns regarding medication administration to the owner promptly. Seek veterinary guidance for unique cases.

11. Policy Review:

Periodically review and update the medication administration guidelines to ensure compliance with veterinary instruction and relay the information to the facility for best practice of health and safety measures..

12. Charges and Fees for Medication Administration:

The current fee is \$5 per pet per day. Charges are applied to cover the time and management requirements associated with administering medications. Charges and fees are subject to change please review the facilities Canine Overnight Boarding Services and Pricing lists for any changes and updates.

C. Personal Items and Laundry Service Policy

1. Responsibility for Personal Items:

We kindly request that owners clearly label all personal items brought for their pets. Pawsitive Natural Pet Resort Inc is not responsible for any lost, damaged, or soiled items during your pet's stay.

2. Laundry Services:

For your convenience, we offer optional laundry services that can be added to your boarding package. Laundry services include washing, cleaning and/ or refreshing your pet's bedding, toys, and any other labeled personal items.

3. How to Opt for Laundry Services:

Please notify our staff during check-in or any time during your pets stay if you wish to include laundry services in your pet's boarding package. The cost for laundry services will be added to your overall boarding fees. Services are subject to availability.

4. Recommended Items:

We encourage owners to bring items that will make their pets feel at home, such as favorite toys, blankets, or bedding.

5. Special Instructions:

If there are specific instructions for handling or caring for certain items ex.(items to be given for short periods, taken away overnight, ect) , please communicate those details with our staff during check-in or messaging boards.

6. Exclusions:

Pawsitive Natural Pet Resort Inc. does not accept responsibility for any valuables, sentimental items, or irreplaceable possessions.

We request you leave all valuables, glass containers and large food containers at home.

Please have your pets food items pre-packaged in plastic or reusable bags. For extended stays please provide a full sized portion of your pets food.

****By adhering to these guidelines, we aim to create a safe and enjoyable environment for both pets and owners, while ensuring transparency. Please address any other needs or concerns with the facility prior to placing your reservation, we will be happy to assist you as best possible.*